

Ferry hotlines and routes

Ferry operator hotline	Route
New World First Ferry Tel: 2131 8181	<ul style="list-style-type: none"> • Central — Cheung Chau (excluding Deluxe Class Service) • Central — Mui Wo (excluding Deluxe Class Service) • Peng Chau — Mui Wo — Chi Ma Wan — Cheung Chau • North Point — Hung Hom • North Point — Kowloon City
HK & Kowloon Ferry Tel: 2815 6063	<ul style="list-style-type: none"> • Central — Peng Chau
Islands Ferry Tel: 2815 6063	<ul style="list-style-type: none"> • Central — Yung Shue Wan
Winnertex Tel: 2815 6063	<ul style="list-style-type: none"> • Central — Sok Kwu Wan
Coral Sea Ferry Tel: 2513 1835	<ul style="list-style-type: none"> • Sai Wan Ho — Kwun Tong • Sai Wan Ho — Sam Ka Tsuen • Peng Chau — Hei Ling Chau
Tsui Wah Ferry Tel: 2272 2000	<ul style="list-style-type: none"> • Aberdeen — Pak Kok Tsuen — Yung Shue Wan
Chuen Kee Ferry Tel: 2375 7883	<ul style="list-style-type: none"> • Aberdeen — Mo Tat — Sok Kwu Wan
Fortune Ferry Tel: 2994 8155	<ul style="list-style-type: none"> • North Point — Kwun Tong • Tuen Mun — Tung Chung — Sha Lo Wan — Tai O
Park Island Transport Tel: 2946 8899	<ul style="list-style-type: none"> • Ma Wan — Central
Discovery Bay Transportation Tel: 3651 2345	<ul style="list-style-type: none"> • Central — Discovery Bay
Peng Chau Kaito Tel: 2983 8617	<ul style="list-style-type: none"> • Discovery Bay — Mui Wo
Star Ferry Tel: 2367 7065	<ul style="list-style-type: none"> • Central — Tsim Sha Tsui • Wan Chai — Tsim Sha Tsui



Enquiries

Labour and Welfare Bureau

Tel: 2810 2300

Fax: 2523 1973

Email: fareconcession@lwb.gov.hk

Website: www.lwb.gov.hk

Public Transport Services Hotlines

**For ferry operators,
please refer to the adjacent table**

New Lantao Bus: 2984 9848

Kowloon Motor Bus: 2745 4466

New World First Bus: 2136 8888

Citybus: 2873 0818

Long Win Bus: 2261 2791

MTR: 2881 8888

Public Transport Fare Concession Scheme for the Elderly and Eligible Persons with Disabilities

Your Ticket to Enriching Life



**Phase 3: Starting 3 March 2013,
effective on ferries & New Lantao Bus**

www.lwb.gov.hk



Labour and Welfare Bureau

Purpose of the Scheme

To enable elderly people and eligible persons with disabilities to travel on the general Mass Transit Railway (MTR) lines, franchised buses and ferries at anytime at a concessionary fare of \$2 per trip. The Scheme aims to help build a caring and inclusive society by encouraging these groups to participate more in community activities.

Target beneficiaries

- Elderly people aged 65 or above
- Recipients under the Comprehensive Social Security Assistance Scheme aged between 12 and 64 with 100% disabilities and recipients of Disability Allowance in the same age group

Launch dates and coverage

	Transport services added in each phase	Launch date
Phase One	Domestic MTR services: <ul style="list-style-type: none"> • Including Light Rail and MTR Bus (Northwest New Territories) • Excluding the Airport Express, East Rail Line services to and from Lo Wu, Lok Ma Chau and Racecourse Stations, first-class service of East Rail Line 	Already launched
Phase Two	<ul style="list-style-type: none"> • Franchised bus routes of Kowloon Motor Bus, New World First Bus, Citybus and Long Win Bus • Excluding "A" routes to the airport and racecourse routes 	Already launched

	Transport services added in each phase	Launch date
Phase Three	<ul style="list-style-type: none"> • Designated ferry services, excluding Deluxe Class Services (please refer to attached table for ferry routes covered by the Scheme) • Franchised bus routes of New Lantao Bus, except "A" routes to the airport and the routes on a pre-booking and group hire basis 	From 00:01 3 March 2013 onwards

Note: For enquiries regarding the fare concessions voluntarily offered by public transport operators, please contact the relevant operators directly

Details of concession

- Beneficiaries can travel on designated transport modes at \$2 per trip anytime.
- If the original fare for a journey is below \$2, beneficiaries only need to pay the original fare.

How to enjoy the concession

- Elderly persons can use their existing Elder Octopus or Personalised Octopus and need not make a fresh application.

Elder Octopus: please visit MTR Customer Centres, Light Rail Customer Service Centres, New World First Ferry Customer and Octopus Service Centres or New World First Bus Customer Service Centres to obtain the card.

Personalised Octopus: please visit designated MTR Customer Service Centres for the card.

- Eligible persons with disabilities can use their existing Personalised Octopus with "Persons with Disabilities Status" and need not make a fresh application.

Eligible persons with disabilities who have not yet obtained a Personalised Octopus with "Persons with Disabilities Status" may apply for a Personalised Octopus with "Persons with Disabilities Status" or encode "Persons with Disabilities Status" on an existing Personalised Octopus:

- For persons with 100% disabilities who are new applicants of Comprehensive Social Security Assistance (CSSA) Scheme or Disability Allowance (DA), upon approval of their CSSA/DA applications, the Social Welfare Department will mail the application forms for the Personalised Octopus with "Persons with Disabilities Status", with confirmation of applicants' eligibility, to the eligible beneficiaries. They should complete and return their application forms to designated MTR Customer Service Centres[^].

- Existing recipients of CSSA with 100% disabilities or recipients of DA should obtain the application form from and return the completed form to any MTR Customer Service Centres[^] directly.

([^]Excluding Airport Express, Lo Wu Station, Lok Ma Chau Station, Racecourse Station, Disneyland Resort Station and Sunny Bay Station)

- This Scheme is not applicable to fares paid in cash.