

## **Video Clip of Awardee Organisation of “Outstanding Inclusive Team Award” (Script)**

### **Awardee Organisation: Caritas Jockey Club Integrated Day Services Centre for the Elderly**

Yu Mei-yuk, Doris  
Head, Services for the Elderly  
Caritas Jockey Club Integrated  
Day Services Centre for the  
Elderly

The Caritas Jockey Club Integrated Day Services Centre for the Elderly provides community care services to the elderly including day care, rehabilitation exercises, social recreation and meals etc.

Lai Suet-yee  
Programme Worker II  
Caritas Jockey Club Integrated  
Day Services Centre for the  
Elderly

Referred by the Work Orientation and Placement Scheme of the Selective Placement Division of the Labour Department, I joined Caritas as Programme Worker II in February 2016. Being my first job, I was not in full confidence due to my physical disability.

Cheng Pui-pui  
Registered Nurse (Unit In-charge)  
Caritas Jockey Club Integrated  
Day Services Centre for the  
Elderly

To assist Suet Yee to integrate into the team and support her at work, the nurse supervisor acted as her instructor and the Programme Worker I as her peer tutor.

To enhance Suet Yee’s self-confidence, we started from simple assignments such as document filing and answering phone calls, then paper cutting, lamination and computer input etc. We gradually found Suet Yee’s capability is no different from the others. Suet Yee provided IT support for the Centre’s participation in 5-S Certification. The Programme Worker I also coached her to lead group activities.

We are more confident in working with disabled employees after working with Suet Yee. In September 2016, our organisation launched the “Navigation Scheme” and recruited Ka Ho as Care Assistant on a First-Hire-Then-Train basis.

We not only provided Ka Ho with training in nursing skills, but also opportunities to lead the elderly to exercise and take care of their meal arrangement.

Lai Suet-yee  
Programme Worker II  
Caritas Jockey Club Integrated  
Day Services Centre for the  
Elderly

I had personal family issues that affected my emotion and work performance at one moment. Fortunately, my supervisors and the teammates showed support and encouragement to me.

See Ka-ho  
Care Assistant  
Caritas Jockey Club Integrated  
Day Services Centre for the  
Elderly

I had stroke when I was young and it affected the mobility of my right body. When I first joined the Centre, I was not used to the team's working procedures. Fortunately, the team supervisor kept coaching and encouraging me.

I was impressed by the teammates, including Suet Yee, who all encouraged me when I was upset.

Yu Mei-yuk, Doris  
Head, Services for the Elderly  
Caritas Jockey Club Integrated  
Day Services Centre for the  
Elderly

The Center has successfully employed two persons with disabilities for more than a year. Their performance is no different from the others.

The nurse supervisors and Programme Worker I assisted Suet Yee when she first joined the Centre. We keep communicating with her to see if she encounters any difficulties or pressure at work.

Ka Ho is coached by the nurses on nursing skills. Our Centre staff accept and get along well with Suet Yee and Ka Ho.

Persons with disabilities are new work force for the elderly service. From our experience of employing persons with disabilities, it only took some time to get to know their abilities at the beginning in order to assign them with suitable tasks. Once they adapt to the job, they can work independently and wholeheartedly. They treasure the employment opportunities.

We hope more social welfare organisations will employ persons with disabilities so that they can contribute to the society. It is also a win-win situation as the organisations can employ good staff.

Lai Suet-yee  
Programme Worker II  
Caritas Jockey Club Integrated  
Day Services Centre for the  
Elderly

This is my first permanent job. I am very thankful for my supervisors' flexibility in assigning work to me.

I get along well with my colleagues. They give me assistance at work. I enjoy working very much.

In future, I wish to join my teammates to improve our service quality, so that the elderly will have a good time at the Centre.

See Ka-ho  
Care Assistant  
Caritas Jockey Club Integrated  
Day Services Centre for the  
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Based on my ability, the team tutor makes appropriate adjustments on the job duties.

My colleagues are willing to share their work experiences and teach me how to take care of the elderly. I wish I could apply the knowledge and skills learned to my job.

Caritas Jockey Club Integrated  
Day Services Centre for the  
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Caritas Jockey Club Integrated Day Services  
Centre for the Elderly, Unite as One. YEAH!