

**Video Clip of Awardee Organisation of “Outstanding Inclusive Team Award”
(Script)**

**Awardee Organisation: HK Prince Foods Holdings Ltd. – Prince Happy
Inclusive Team**

Jimmy Tsang
Founder
HK Prince Foods Holdings Ltd.

The HK Prince Foods Holdings Ltd. has established in Hong Kong for 30 years. It imports food from Southeast Asia and manufactures food in Hong Kong. Starting from 2003, our Group has been employing persons with disabilities, including the deaf, the mute, ex-mentally ill persons and persons with mild intellectual disabilities etc., through the Selective Placement Division of the Labour Department. At present, 8 to 9% of our employees are persons with disabilities. Some of them have been working with us for over 15 years.

Nancy Tsui
Customer Service Clerk
HK Prince Foods Holdings Ltd.

The Group was developing when I newly joined. I was mainly responsible for accounting duties. As there was limited number of staff, I had to answer phone calls for placing orders and provide customer services at the same time. There was significant number of phone calls in a day and I had to prepare orders and arrange delivery. The workload was heavy while I was absent-minded, I missed or wrongly placed some orders. It was hard for me to handle these tasks.

Katy Yau
President
HK Prince Foods Holdings Ltd.

We assign simple tasks such as word processing and filing to the newly joined disabled staff. When they are familiar with the work environment and procedures, we will arrange the positions based on their performance, capabilities and preference to let them show their talents in the interested areas. Take Nancy as an example, she was promoted from junior clerk to customer service clerk.

We arrange respective supervisors as mentors of disabled employees to give them appropriate guidance.

Nancy Tsui
Customer Service Clerk
HK Prince Foods Holdings Ltd.

The two daily short breaks allow the colleagues to communicate and know each other, building up a harmonious and inclusive team.

Through these short breaks, colleagues in different departments can develop a better understanding, thus facilitating the disabled employees to integrate into the work team. These informal sessions enable us to develop closer relationship and create a harmonious workplace.

Katy Yau
President
HK Prince Foods Holdings Ltd.

The Human Resources Department communicates with team mentors regularly to understand the performance of the disabled employees and consider whether additional equipment, adjustment of procedures, training courses or emotional support are required.

We arrange lunch gatherings or birthday parties for the staff. It not only shows our care, but also takes the opportunity to understand the working conditions and needs of the disabled employees.

The experience of employing persons with disabilities makes our colleagues understand that mutual support are essential for the company to retain talents. It also helps employees with disabilities to unleash their potential.

Nancy Tsui
Customer Service Clerk
HK Prince Foods Holdings Ltd.

I have been working for the company for more than 10 years. I am very happy with my post as it enables me to obtain job satisfaction and reintegrate into the society. I get along well with my colleagues. We establish friendship with honesty and openness.

I enjoy working in the company. I will keep on working hard to improve my efficiency and the workflow.

Jimmy Tsang
Founder
HK Prince Foods Holdings Ltd.

We work with the disabled employees harmoniously and were deeply impressed by their commitment to work. Take Nancy as an example, she has been working in the company for over 15 years. She is a responsible staff with commitment. I hope everyone can contribute to the society by employing persons with disabilities.

Prince Happy Inclusive Team
HK Prince Foods Holdings Ltd.

Prince Happy Inclusive Team YEAH!