

Existing and planned measures on the promotion of racial equality

Labour and Welfare Bureau

The mission of the Labour and Welfare Bureau (LWB) is to safeguard the rights and benefits of employees and promote the well-being of the underprivileged. LWB is committed to providing quality service to members of the public irrespective of their racial background.

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| Existing Measures | <ul style="list-style-type: none">● Services provided to the public are neutral with regard to race.● Services are delivered in Chinese and/ or English. Where appropriate and practicable, LWB arranges interpretation/translation service in eight languages, namely Bahasa Indonesia, Hindi, Nepali, Punjabi, Urdu, Tagalog, Thai and Vietnamese through the Centre for Harmony and Enhancement of Ethnic Minority Residents or other service providers.● LWB will continue to arrange training on the Race Discrimination Ordinance and related issues for staff to enhance their understanding of racial equality. |
| Assessment of Future Work | <ul style="list-style-type: none">● LWB reviews its services from time to time and makes improvements where necessary. |
| Additional Measure to Be Taken | <ul style="list-style-type: none">● LWB will collect data and statistics on the needs and use of interpretation and translation services by people of different races to gauge the effect of measures taken. |

For enquiries on the above measures, please contact Mr Mark CHEN, Executive Officer (Welfare) Administration 2, via the following channels –

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Labour and Welfare Bureau
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