Interpretation and Translation Services Arranged from April 2022 to March 2023

	Item	Interpretation Services (Number)	Translation Services (Number)
1.	Number of services requests made by service users <i>Of which:</i>	0	0
	(a) Requests acceded to	(a) 0	(a) 0
	(b) Requests declined	<i>(b)</i> 0	<i>(b)</i> 0
2.	Number of services proactively offered to service users <i>Of which:</i>	0	0
	(a) services required	(a) 0	<i>(a)</i> 0
	(b) services not required	<i>(b)</i> 0	<i>(b)</i> 0
3.	Number of services arranged to meet operational needs (Note 1)	0	1
	Total :	0 (1(a) + 2(a) + 3)	$\frac{1}{(1(a)+2(a)+3)}$

Number of interpretation and translation services **(A)**

(B) Interpretation and translation services by language (Note 2)

	Language	Interpretation Services (Number)	Translation Services (Number)
1.	Bahasa Indonesia	0	1
2.	Hindi	0	1
3.	Nepali	0	1
4.	Punjabi	0	1
5.	Tagalog	0	1
6.	Thai	0	1
7.	Urdu	0	1
8.	Vietnamese	0	1
9.	Others	0	0

(C) Complaints lodged by service users who have interpretation/translation needs

Total number of complaints received:

0

Note 1: Examples include interpretation services arranged for meetings and public programmes, etc.

Note 2: For each case of interpretation or translation service, more than one service provider and more than one foreign language may be involved.