

Personalised Octopus: please visit designated MTR Customer Service Centres or First Ferry Customer and Octopus Service Centres for the card.

- Eligible persons with disabilities should use Personalised Octopus with “Persons with Disabilities Status”.

To apply for a Personalised Octopus with “Persons with Disabilities Status” or to encode “Persons with Disabilities Status” on an existing Personalised Octopus, please obtain the application form from and return the completed form to any MTR Customer Service Centres direct.

- This scheme is not applicable to fare payment in cash.

Enquiries

Details of the Scheme

Labour and Welfare Bureau

Tel No.: 2810 2300

Fax No.: 2523 1973

Email: fareconcession@lwb.gov.hk

Website: www.lwb.gov.hk

MTR services

MTR Customer Services Hotline:
2881 8888

Public Transport Fare Concession Scheme for the Elderly and Eligible Persons with Disabilities

Your Ticket to Enriching Life!



**Phase 1:
Effective on MTR on 28 June 2012**

www.lwb.gov.hk



Labour and Welfare Bureau

Purpose of the Scheme

To enable elderly people and eligible persons with disabilities to travel on the general Mass Transit Railway (MTR) lines, franchised buses and ferries at any time at a concessionary fare of \$2 per trip. The Scheme aims to help build a caring and inclusive society by encouraging them to participate more in community activities.

Target Beneficiaries

- Elderly people aged 65 or above
- Recipients under the Comprehensive Social Security Assistance Scheme aged between 12 and 64 with 100% disabilities and recipients of Disability Allowance in the same age group

Effective Date and Coverage of the Scheme

	Coverage	Effective Date
Phase One	<p>All domestic MTR services:</p> <ul style="list-style-type: none"> • Including Light Rail and MTR Bus (Northwest New Territories) • Excluding the Airport Express, East Rail Line services to and from Lo Wu, Lok Ma Chau and Racecourse Stations, first-class service of East Rail Line 	<p>From 28 June 2012 onwards (the fare concession takes effect on the first trains/buses on the effective day)</p>

Phase Two	<ul style="list-style-type: none"> • All domestic MTR services covered in Phase One • All routes of four franchised bus companies, i.e. Kowloon Motor Bus, Long Win Bus, Citybus and New World First Bus • Excluding "A" routes to the Airport and racecourse routes 	The latest by September 2012*
Phase Three	<ul style="list-style-type: none"> • All domestic MTR services and all routes of four franchised bus companies covered in Phases One and Two • All routes of New Lantao Bus, except the routes on a pre-booking and group hire basis • Designated ferry services 	Around the first quarter of 2013*

*The exact effective date will be announced later.

Details of Concession

- Beneficiaries can travel on designated transport modes at \$2 per trip anytime.
- If the original fare for a journey is below \$2, beneficiaries only need to pay the original fare.

How to Enjoy the Concession

- Elderly should use Elder Octopus or Personalised Octopus.

Elder Octopus: please visit MTR Customer Centres, Light Rail Customer Service Centres, First Ferry Customer and Octopus Service Centres or New World First Bus Customer Service Centres for the card.