

Seminar On Social Investment and Future Partnership: 3rd April, 2004

First Session Panel Discussion

**“Promoting Social and Economic Participation –
applying a Social Investment approach to
Welfare and Local Employment Strategies and
Community Building.”**

**Michael K.C. Lai
Chief Executive Officer
St. James’ Settlement**



Outline

A bottom up approach in Social Investment and Community Building;

Case Study I : “Project for Community Networking of Skilled Artisans”

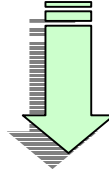
(「凝聚力量」互助網絡計劃)

Case Study II : “Retired Persons Volunteers Association”

(退休人士義務工作協會–社區互助網絡計劃)

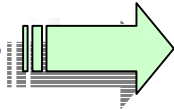
Outcome and Observations

**Government (Public)
Funding**



**Non-government
Organization
(Welfare Agency)**

Donations



Service Delivery

**Client A
(Customer)**

Client B

Client C

Traditional Model of Service Delivery (Input / Output)

Community Building

Mutual Supports

Networking

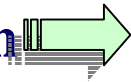
Marginal Group A

Marginal Group B

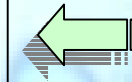
Marginal Group C

- Creating Social Network;
- Provide information;

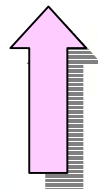
Donation



Non-Government Organization



Public Funding



Social Enterprise / Partnership with Business Sector

Case Study I : Project undertaken by St. James' Settlement

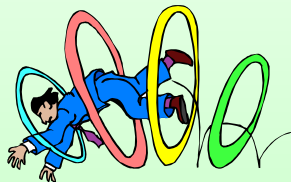
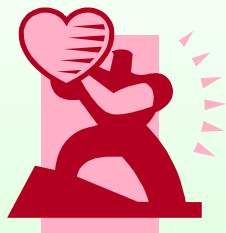
Project for Community Networking of Skilled Artisans

- focus on building up a strong support network among skilled artisans**
- engage skilled artisans in providing maintenance services to single parent families in the community**
- enhance mutual help among the groups being marginalised and disadvantaged**

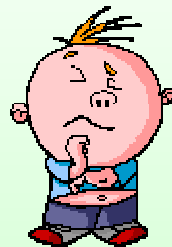
Project for Community Networking of Skilled Artisans

在過去5年提供單親家居維修服務
期間，我們.....

1. 發掘到一班充滿潛質的師傅，他們充滿熱誠、愛心及因公而忘私的精神
2. 確切了解到裝修師傅面對的困難和需要



在過去5年提供單親家居維修服務
期間，我們.....



3. 傳統『男主外，女主內』的角色定型的限制
4. 從SARS爆發的經驗中，突顯了家居裝置對居民健康的重要性

Positive impacts and outcome among marginal groups and the community

To develop a community support network among single parent families, and to link up resources to improve the quality of life of the single parent families.

- Mobilize skilled artisans as volunteers to contribute their time, experience and energy to the community.**
- Enhanced more skilled artisans and single parent families to join as a volunteer to serve and concern the community.**

Positive impacts and outcome among marginal groups and the community

- **Through a well-organized training course, unemployed artisans was trained to form a co-opt to run business on their own. Thus, they are now having confidence to face and solve their unemployment problem.**
- **Skilled artisans are encouraged to conduct maintenance workshops, jointly with different organizations, the workshops' participants (mainly is the single parent family) will be encouraged to spread the maintenance knowledge.**

在社區建立“凝聚力量”互助網絡

1. 建立師傅交流平台「裝修支援站」
2. 以合作社形式組成「摩登師傅」，自顧就業
3. 積極推廣家居維修知識，打破角色定型的規限
4. 由學成者成為「家居維修大使」，協助傳遞家居安全意識及如何避免病菌入屋，藉此減低家居意外及疾病傳播的發生

Case Study II :

“ Retired Persons Volunteers Association ”

退休人士義務工作協會 – 社區互助網絡計劃

- 組織『準退休』及退休人士，成立一個以自務會社形式的『退休人士義務工作協會』。透過這獨特群體，發揮退休人士所長，發展網絡及互相聯繫，繼而鼓勵他們再貢獻予社會的弱勢群體。
- 希望為社區建立社區資本，聯繫社區公、私營機構，組成義工隊伍，為長者建立互助網絡，加強凝聚力，再而鼓勵他們成為義工。

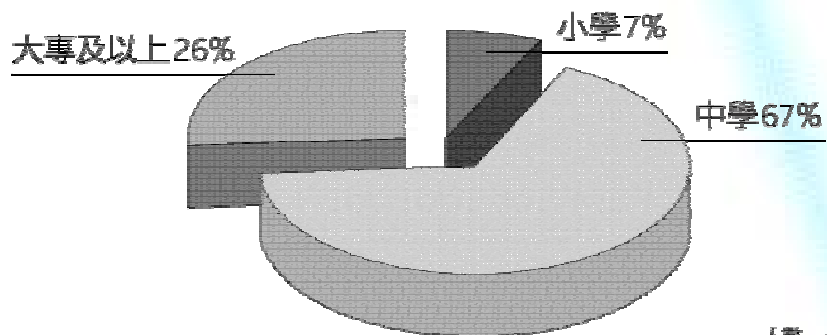
由退休人士作骨幹

- 退休人士提供跨界別的義工服務：文化、旅遊、醫療界別的服務。
- 主要成員由聖雅各福群會退休人士會轉化為協會

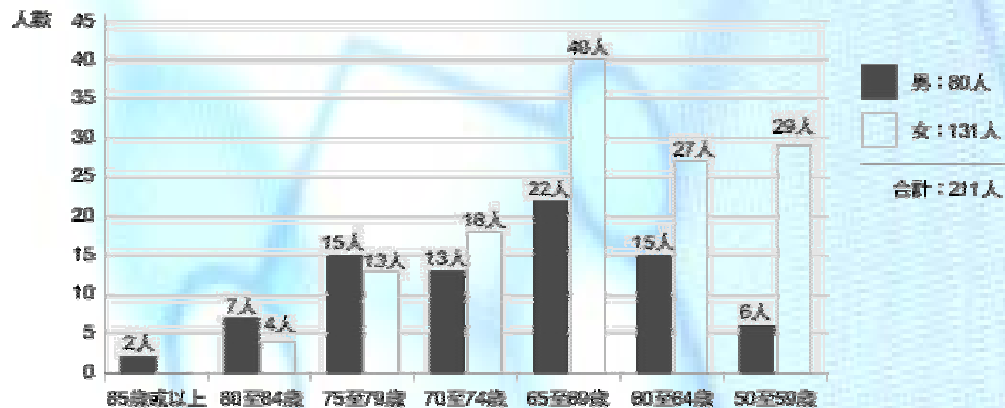
退休人士協會委員會組織

會員教育程度統計圖

學歷	小學	中學	大專及以上	合計
人數	14	142	55	211



會員性別年齡統計圖

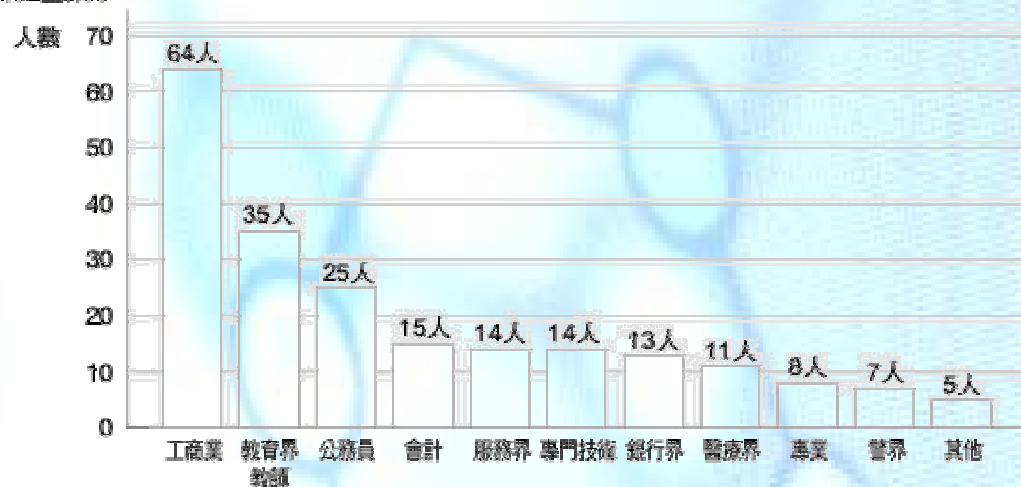


退休人士協會委員會組織

義工服務統計



會員退休前職業統計圖



服務：



心光護理安老院106週年
慶典話劇「老少平安」
表演



協助弱老旅行

探訪私營護老院服務



聖約翰座堂賣物會 「攤位遊戲籌款服務」





**2003年11月11日「退休人士義務工作協會」正式成立，
並接管「會所」(Club House)**

互助網絡 (Mutual Help Network)

- 協助有需要的長者互相聯絡、互相支援。
- 從而鼓勵他們有能力的，再成為義工，服務更有需要的長者。

組織「官」、「商」、「民」合作

- 積極發掘區內的資源，包括義工、物資及金錢。
- 透過他們投入社區義務工作，增加他們在所屬區域的歸屬感，鞏固有關的互助網絡。

Outcome : 經驗分享

建立長者互助網絡
“Establish Mutual Support
Network for Elderly.”



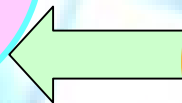
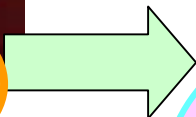
長者

退休人士

長者互助
網絡

社工

其他團體之義工



網絡是



小組

個別接觸

1. 探訪 / 電話接觸
2. 善用『重要時刻』
 - 患病 / 入院
 - 喜慶事件
 - 節日

長者互助
網樂

活動

1. 送湯
2. 節日慶祝



長者互助網絡

- 退休人士成立義務工作網絡，自助助人，退而不休；
- 退休人士自行管理「會所」及辦活動，策劃義務工作；
- 建立地區網絡，互助及互相支援；
- 區內單身弱老得到支持，定期探訪。

Thank you

謝謝

