

# Investing in the Community and Partnering with NGOs

Quentin Fong
Asst Vice President, Community Relations
PCCW Limited



## The Goals of PCCW's (formerly HK Telecom) Community Investment

#### **Community**

 To contribute toward the overall economic and social development of the community

#### **Corporate**

- To demonstrate good corporate citizenship and community responsibility
  - caring for and serving the community 關心社會,服務社群



#### The Goals of PCCW's (formerly HK Telecom) Community Investment (Con'd)

#### **Business**

 To generate opportunities for raising awareness and understanding of the company's products and services

#### **Staff**

 To provide opportunities that would facilitate staff's participation in community affairs



#### **Focus of the Investment**

- Education
- Welfare
- Environmental Protection



#### Focus of the Investment (Cont'd)

- Education
  - Language
  - Information Technology
- Welfare
- Environmental Protection



EDUCATION CENTRE Department of Corriculary Studies







#### Focus of the Investment (Cont'd)

- Education
- Welfare
  - Help the disadvantaged to improve their quality of life
  - Care for the elderly
- Environmental Protection





BEROE



#### Focus of the Investment (Cont'd)

- Education
- Welfare
- Environmental Protection
  - Clear air
  - Energy conservation
  - Reduction of waste







#### **Means of Investment**

- 1. Finance
- 2. Product
- 3. Service
- 4. Knowledge
- 5. Manpower Resources staff and volunteer
- 6. Facilities: Training Center, recreation and staff club, shop front, Earth Station, etc
- 7. Network







## **Corporate's Strategy towards Community Investment**



- Periodical review of the goal and focus
- Sensitive to the community need and the social trend
- Creative use of available resources
- Varied level of publicity that suits the climate of the company
- Research and evaluation



### What attracts the Sponsorship from Business Sector

- 1. Good Will
- 2. Value and significance for the recipients
- 3. Brand fit / favourable association
- 4. Enhance corporate image
- 5. High publicity value



### What attracts the Sponsorship from Business Sector (Cont'd)

- 6. Cost effectiveness of the activity
- 7. Product sales
- 8. Hospitality / entertainment
- 9. Internal cohesion
- 10.An appealing and presentable sponsorship proposal



# Investing in the Community and Partnering with NGOs

Quentin Fong
Asst Vice President, Community Relations
PCCW Limited