

Ferry hotlines and routes

Ferry operator hotline	Route
New World First Ferry Tel: 2131 8181	<ul style="list-style-type: none"> • Central–Cheung Chau (excluding Deluxe Class Service) • Central–Mui Wo (excluding Deluxe Class Service) • Peng Chau–Mui Wo–Chi Ma Wan–Cheung Chau • North Point–Hung Hom • North Point–Kowloon City
HK & Kowloon Ferry Tel: 2815 6063	<ul style="list-style-type: none"> • Central–Peng Chau (including special departures between Peng Chau and Hei Ling Chau)
Islands Ferry Tel: 2815 6063	<ul style="list-style-type: none"> • Central–Yung Shue Wan
Winnertex Tel: 2815 6063	<ul style="list-style-type: none"> • Central–Sok Kwu Wan
Coral Sea Ferry Tel: 2513 1835	<ul style="list-style-type: none"> • Sai Wan Ho–Kwun Tong • Sai Wan Ho–Sam Ka Tsuen
Tsui Wah Ferry Tel: 2272 2022	<ul style="list-style-type: none"> • Aberdeen–Pak Kok Tsuen–Yung Shue Wan
Chuen Kee Ferry Tel: 2375 7883	<ul style="list-style-type: none"> • Aberdeen–Mo Tat–Sok Kwu Wan
Fortune Ferry Tel: 2994 8155	<ul style="list-style-type: none"> • North Point–Kwun Tong • Tuen Mun–Tung Chung–Sha Lo Wan–Tai O
Park Island Transport Tel: 2946 8899	<ul style="list-style-type: none"> • Ma Wan–Central • Ma Wan–Tsuen Wan
Discovery Bay Transportation Tel: 3651 2345	<ul style="list-style-type: none"> • Central–Discovery Bay
Peng Chau Kaito Tel: 2983 8617	<ul style="list-style-type: none"> • Discovery Bay–Mui Wo
Star Ferry Tel: 2367 7065	<ul style="list-style-type: none"> • Central–Tsim Sha Tsui • Wan Chai–Tsim Sha Tsui

Note : The above ferry routes may be subject to change.

Enquiries

For enquiries regarding the details of the fare concessions voluntarily offered by public transport operators, including the age and other limits of free rides offered to children, please contact the relevant operators directly.

Labour and Welfare Bureau

Tel: 2810 2300

Fax: 2523 1973

Email: fareconcession@lwb.gov.hk

Website: www.lwb.gov.hk

Public transport services hotlines

MTR: 2881 8888

Kowloon Motor Bus: 2745 4466

New World First Bus: 2136 8888

Citybus: 2873 0818

Long Win Bus: 2261 2791

New Lantao Bus: 2984 9848

For ferry operators,
please refer to the adjacent table

Public Transport Fare Concession Scheme for the Elderly and Eligible Persons with Disabilities

Your Ticket to Enriching Life



**Starting 18 May 2014,
eligible children with disabilities
aged below 12 can enjoy the Scheme**

Purpose of the Scheme

To enable elderly people and eligible persons with disabilities to travel on the general Mass Transit Railway (MTR) lines, franchised buses and ferries any time at a concessionary fare of \$2 per trip. The Scheme aims to help build a caring and inclusive society by encouraging these groups to participate more in community activities.

Target beneficiaries

- Elderly people aged 65 or above
- Recipients under the Comprehensive Social Security Assistance (CSSA) Scheme aged below 65 with 100% disabilities and recipients of Disability Allowance (DA) aged below 65

Public transport modes and services under the Scheme

Transport Mode	Services
MTR	<p>Domestic MTR services, including Light Rail and MTR Bus (Northwest New Territories)</p> <ul style="list-style-type: none"> • Excluding the Airport Express, East Rail Line services to and from Lo Wu, Lok Ma Chau and Racecourse Stations, first-class service of East Rail Line
Franchised buses	<p>Franchised bus routes of Kowloon Motor Bus, New World First Bus, Citybus, Long Win Bus and New Lantao Bus</p> <ul style="list-style-type: none"> • Excluding “A” routes to the airport, racecourse routes and the routes on a pre-booking and group hire basis
Ferries	<p>Designated ferry services (please refer to attached table for ferry routes covered by the Scheme)</p> <ul style="list-style-type: none"> • Excluding Deluxe Class Services

Details of concession

- Beneficiaries can travel on designated transport modes at \$2 per trip any time.
- If the original fare for a journey is below \$2, beneficiaries only need to pay the original fare.

Note : This Scheme is not applicable to fares paid in cash.

How to enjoy the concession

Elderly persons :

- Use Elder Octopus or Personalised Octopus.

Eligible persons with disabilities (including eligible children with disabilities aged below 12) :

- Use Personalised Octopus with “Persons with Disabilities Status” printed with a photo.
- Eligible persons with disabilities who have not yet obtained a Personalised Octopus with “Persons with Disabilities Status” may apply to MTR Corporation Limited for one or for encoding the “Persons with Disabilities Status” on an existing Personalised Octopus printed with a photo. Application forms for the above Personalised Octopus are available as follows:

- (i) Eligible persons with disabilities (including eligible children with disabilities aged below 12) who are new applicants of CSSA or DA: Upon approval of their CSSA/DA applications, the Social Welfare Department will mail the application forms with confirmation of applicants’ eligibility to the eligible beneficiaries, their parents or guardians, as appropriate; and

- (ii) Existing recipients of CSSA with 100% disabilities or recipients of DA : Please obtain the application form from MTR Customer Service Centres*.

- When completing the form, please refer to the Flowchart and Notes to All Applicants at its back. After completing the form, please hand it in and pay the Octopus deposit of \$50 at MTR Customer Service Centres*.
- Upon receipt of the duly completed application form, the processing of application for a new Personalised Octopus normally requires 4 to 6 weeks.

* Excluding Customer Service Centres at Airport Express, Lo Wu Station, Lok Ma Chau Station, Racecourse Station, Disneyland Resort Station and Sunny Bay Station

Free rides for children

- Individual public transport operators are currently offering free rides to children of designated age groups. Eligible children with disabilities for the Scheme of such age groups will continue to enjoy these free rides by not tapping their Personalised Octopus against the reader. If they do so inadvertently, some operators may deduct \$2 per trip from the Octopus.

