

- For persons with 100% disabilities who are new applicants of Comprehensive Social Security Assistance Scheme (CSSA) or Disability Allowance (DA), upon approval of their CSSA/DA applications, Social Welfare Department will mail the application forms for the Personalised Octopus with "Persons with Disabilities Status", with confirmation of the applicants' eligibility, to the eligible beneficiaries. They should complete and return their application forms to designated MTR Customer Service Centres[^].
 - For those who are existing recipients of CSSA with 100% disabilities or recipients of DA, please obtain the application form from and return the completed form to any MTR Customer Service Centres[^] direct.
- ([^]Excluding Airport Express, Lo Wu Station, Lok Ma Chau Station, Racecourse Station, Disneyland Resort Station and Sunny Bay Station)
- This scheme is not applicable to fare payment in cash.



Enquiries

Details of the Scheme

Labour and Welfare Bureau

Tel No.: 2810 2300

Fax No.: 2523 1973

Email: fareconcession@lwb.gov.hk

Website: www.lwb.gov.hk

Public Transport Services

KMB: 2745 4466

NWFB: 2136 8888

Citybus: 2873 0818

Long Win Bus: 2261 2791

MTR: 2881 8888



Public Transport Fare Concession Scheme for the Elderly and Eligible Persons with Disabilities

Your Ticket to Enriching Life



Phase 2: Starting 5 August 2012, effective on Kowloon Motor Bus, New World First Bus, Citybus & Long Win Bus

www.lwb.gov.hk



Labour and Welfare Bureau

Purpose of the Scheme

To enable elderly people and eligible persons with disabilities to travel on the general Mass Transit Railway (MTR) lines, franchised buses and ferries at anytime at a concessionary fare of \$2 per trip. The Scheme aims to help build a caring and inclusive society by encouraging them to participate more in community activities.

Target Beneficiaries

- Elderly people aged 65 or above
- Recipients under the Comprehensive Social Security Assistance Scheme aged between 12 and 64 with 100% disabilities and recipients of Disability Allowance in the same age group

Effective Date and Coverage of the Scheme

	Coverage	Effective Date
Phase One	<p>All domestic MTR services#:</p> <ul style="list-style-type: none"> • Including Light Rail and MTR Bus (Northwest New Territories) • Excluding the Airport Express, East Rail Line services to and from Lo Wu, Lok Ma Chau and Racecourse Stations, first-class service of East Rail Line 	From 28 June 2012 onwards
Phase Two	<ul style="list-style-type: none"> • All domestic MTR services covered in Phase One • All routes of four franchised bus companies, i.e. Kowloon Motor Bus (KMB), New World First Bus (NWFB), Citybus and Long Win Bus • Excluding "A" routes to the Airport and racecourse routes 	From 00:00 5 August 2012 onwards

Phase Three	<ul style="list-style-type: none"> • All domestic MTR services and all routes of four franchised buses companies covered in Phases One and Two • All routes of New Lantao Bus, except "A" routes to the Airport and the routes on a pre-booking and group hire basis • Designated ferry services 	Around the first quarter of 2013*
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#For enquiries regarding the fare concessions voluntarily offered by MTR, please contact MTR direct.

*The exact effective date will be announced later.

Details of Concession

- Beneficiaries can travel on designated transport modes at \$2 per trip anytime.
- If the original fare for a journey is below \$2, beneficiaries only need to pay the original fare.

How to Enjoy the Concession

- Elderly can use their existing Elder Octopus or Personalised Octopus and need not make a fresh application.
Elder Octopus: please visit MTR Customer Centres, Light Rail Customer Service Centres, First Ferry Customer and Octopus Service Centres or New World First Bus Customer Service Centres for the card.
Personalised Octopus: please visit designated MTR Customer Service Centres or First Ferry Customer and Octopus Service Centres for the card.
- Eligible persons with disabilities can use their existing Personalised Octopus with "Persons with Disabilities Status" and need not make a fresh application.

Those eligible persons with disabilities who have not yet obtained a Personalised Octopus with "Persons with Disabilities Status" may apply for a Personalised Octopus with "Persons with Disabilities Status" or to encode "Persons with Disabilities Status" on an existing Personalised Octopus: